

P.O. Box 129, 1 Bailey Street, Port Carling, Ontario, P0B 1J0

Website: www. muskokalakes.ca

Phone: 705-765-3156 Fax: 705-765-3197

# [NAME OF RENTAL] [ADDRESS OF RENTAL] SHORT TERM RENTAL ACCOMMODATION RENTER INFORMATION PACKAGE



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### SHORT TERM RENTAL ACCOMMODATION (STRA) CONTACT INFORMATION

Contact	Name	Address	Phone Number
Responsible	[Name]	N/A	[Phone Number]
Person			
Police	Ontario Provincial	690 Cedar Lane,	Emergency – 911
	Police	Bracebridge,	Non-Emergency –
		Ontario, P1L 0A1	1-888-310-1122
Hospital	South Muskoka	75 Ann Street	Emergency – 911
	Memorial Hospital	Bracebridge,	Non-Emergency –
		Ontario, P1L 2E4	705-645-4404
Waste Disposal	Eveleigh Transfer	1174 Eveleigh	705-645-2100
	Station	Road, Port Carling,	
		Ontario, P0B 1J0	

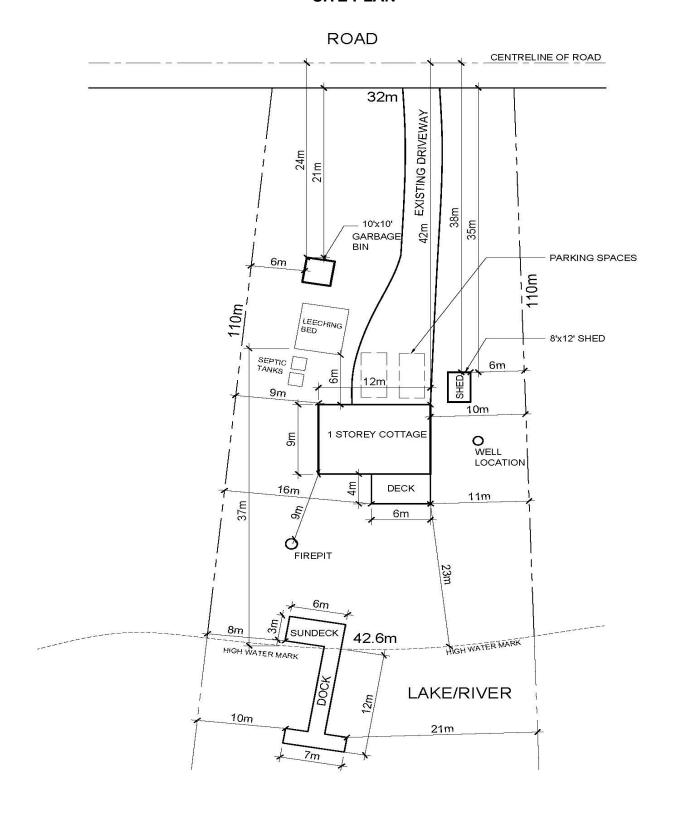


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### SHORT TERM RENTAL ACCOMMODATION (STRA) SITE PLAN



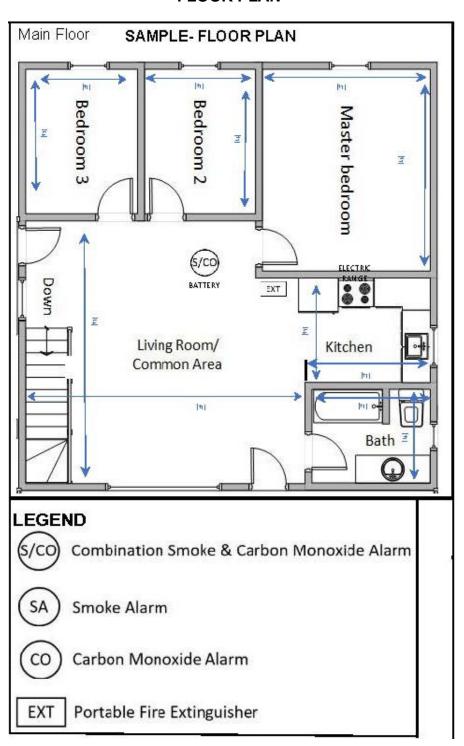


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### SHORT TERM RENTAL ACCOMMODATION (STRA) FLOOR PLAN





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### SHORT TERM RENTAL ACCOMMODATION (STRA) RENTER'S CODE OF CONDUCT

#### 1. Purpose of the Code

The purpose of the Renter's Code of Conduct is to acknowledge that STRA premises are permitted in residential neighbourhoods and that the permanent residents of these neighbourhoods have the right to enjoy their own properties without nuisance. It also outlines specific requirements for STRA's and imposes responsibilities for both Owners and Renters of such properties and those Owners bear the primary responsibility of conveying this information to renters of their property.

#### 2. Objective of this Code

The Objective of this Code is to establish acceptable standards of behaviour for hosts and renters to minimize any adverse impacts on their neighbours and the neighbourhood.

#### 3. Residential Area

The Renter acknowledges for themselves and on behalf of others that they will be occupying a STRA that is located in a residential area.

#### 4. Guiding Principles

- a. The premise that you are occupying is a home,
- b. Treat the premise as your own,
- c. Respect your neighbours, and
- d. Leave it as you find it.

#### 5. Noise and Residential Amenity

No person shall make noise to cause a disturbance or conduct themselves in a way that is likely to disturb area residents as described within the current Township of Muskoka Lakes Noise By-law. Examples of noise that are likely to disturb residents include but are not limited to:

- a. Loud music whether on land or on the water,
- b. Outdoor or backyard gatherings or activities involving excessive noise or disruptive behaviour,



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c. Late evening/early morning disturbances,

- d. Yelling, shouting, singing or conversing loudly, and
- e. Excessive noise from pets, including barking dogs.

Renters and their guests are not allowed to disturb neighbours or interfere with their enjoyment of their premises, or the public realm, at any time of the day or night. Failure to comply with the conditions of the Township Noise By-law may result in an administrative penalty or other legal action being taken.

#### 6. Fireworks

No person shall set off fireworks anywhere within the boundaries of the Township of Muskoka Lakes unless it is in compliance with the Township's Fireworks By-law. The only days/ times fireworks are permitted to be set off are:

- a. Victoria Day and the Saturday and Sunday of that same holiday weekend,
- b. Canada Day and,
  - i. Where Canada Day falls on a Monday or Tuesday, the preceding (before) Saturday and Sunday,
  - ii. Where Canada Day falls on a Wednesday, Thursday or Friday, the proceeding (following) Friday and Saturday, and,
- c. New Years Eve 11:00 pm to New Years Day 12:30 AM

#### 7. Access and Parking

Please familiarize yourself and your guests with respect to parking for the premises to ensure ease of access with minimum disturbance to neighbours. All STRA's have parking requirements as part of the licensing process. If the premise is water access only, please ensure that the area identified for vehicular parking is utilized in accordance with the license.

#### 8. Recycling and Garbage

Please familiarize yourself and your guests with the Site Map, including the provisions that have been made for waste management and the day of the week in which waste collection is scheduled. Information on waste management provided by the District of Muskoka such as curbside collection and locations of transfer and landfill stations is available on the District of Muskoka website.



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#### 9. Dwellings on Lots on Private Sewage Disposal Systems

Maximum occupancy of a STRA is based on a maximum of two persons per bedroom or less, if in the opinion of the Chief Building Official, the maximum must be reduced to ensure the sustainability of the private septic system. Exceeding the maximum occupancy may result in the malfunctioning of the septic system and pollution of the ground water system.

#### 10. Open Air Fires

All STRA's shall conduct open air fires in accordance with the provisions of the Township's Burning By-law. Please ensure that if conducting any open air burn during the day in the "burning season" (April 1st-October 31st) that a permit has been obtained by the owner.

#### 11. Fire and Occupant Safety

All STRA's shall have operating smoke alarms. In STRA's which have a fuel-fired appliance or solid fuel-fired appliance installed or an attached storage garage, the Owner shall ensure that the building is equipped with a carbon monoxide alarm installed outside of each sleeping area. Further, the Owner shall regularly test the alarms to ensure that they are operational. If a renter discovers that any of the alarms are not operational the renter shall immediately notify the property owner of the deficiency.

#### 12. Boating and On Water Safety

All owners of STRA's shall provide a document outlining safety measures if conducting any activities on or in the waterways of the Township of Muskoka Lakes. Please familiarize yourself with this information and ensure that all regulations and rules are followed during your stay. Please be aware that the OPP regularly patrol the waterways and if found not following the regulations or rules set out by the Provincial Government or Federal Government you are subject to further enforcement action by the necessary enforcement agency.

#### 13. Owner's Additional Responsibilities

All owners and renters of STRA's are responsible for compliance with all other Township of Muskoka Lakes By-laws (including, but not limited to the following: Noise By-law, Burning By-law, etc.).



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I have read the above and the terms of the STRA Licensing By-law and License, and undertake to provide those persons renting my STRA with a copy of the approved Renter's Code of Conduct and to advise them to act appropriately. I also realize that a violation of the licensing agreement may result in administrative penalties, legal action or the suspension or revocation of the STRA for my property.



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## SHORT TERM RENTAL ACCOMMODATION (STRA) COMMON OFFENCES AND ASSOCIATED PENALTIES FOR OWNERS, OPERATORS, AND RENTERS

Owners, operators, and renters of a STRA are liable for any by-law contraventions. If a STRA accumulates 15 or more demerit points, the license will be suspended, and the property will no longer be permitted to be rented out. For a full list please visit the Township's website.

BYLAW	FINE	DEMERIT POINT
Loud human noise (yelling,	\$500.00	5
shouting) or loud music		
between 11pm – 7am		
Daytime burning without a	\$500.00	5
required permit		
Burning during a fire ban	\$1,500.00	5
Fail to supervise fire	\$500.00	5
Oversized fire	\$500.00	5
Burning materials other	\$500.00	5
than clean dry wood		
No method of	\$500.00	5
extinguishment		
Set off fireworks outside of	\$500.00	5
New Years, Victoria Day,		
Canada Day		
Allow dog to run at large,	\$200.00	5
trespass on private		
property, be on public		
property without a leash,		
swim on public beach		
Have outdoor lights on	\$500.00	5
between 11pm – sunrise		



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### SHORT TERM RENTAL ACCOMMODATION (STRA) BOATER SAFETY INFORMATION

#### **BEFORE YOUR DEPARTURE:**

- Check the condition of your boat including: the body of the boat is not damaged in any way; the electrical, propulsion, throttle, and steering are working well; the oil level is sufficient; spark plugs are clean; battery is charged, and the load of people and gear is well distributed. Check your fuel and ensure you have enough for your trip, to return, and extra in case of an emergency.
- Ensure an appropriate first aid kid and safety kit is on board, in good working condition, and easily accessible. There are different requirements depending on the size of the vessel. Please check with Transport Canada for specifications.
- Carry and wear a Canadian approved lifejacket or PFD of the proper size, for each person on board. Make sure they are in good condition.
- Ensure the driver is carrying a valid Pleasure Craft Operator Card.
- Ensure you have a map or other reliable navigational tool on board.
- Ensure no one on board is or has been consuming alcohol, cannabis, or any other substances and medications that may cause impairment.
- Tell someone where you are going and when you will be back. Ensure all communication devices on board are operable and in good working condition.
- Check and monitor the marine weather forecast.

#### **DURING YOUR TRIP:**

- Operate your vessel in accordance with all speed regulations and distance requirements from shore.
- Be aware of all hazards including water levels, rocks, dams, locks, docks, and ferries.
- Be aware of other users of the water including pleasure crafts, commercial barges, non-powered crafts, and swimmers.
- All boaters are required to give right-of-way to towing boats, emergency crafts, non-powered crafts (canoes, kayaks, paddle boards), and swimmers.
- If you are participating in water activities such as water tubing, water skiing, and wake boarding, ensure you have a spotter.
- Sound travels on the water! Operate all music and sound devices in a respectful manner in consideration of all users of the lake, and property owners on the lake.
- If you are boating at night, ensure all navigational lights are turned on and are in good working condition. Follow standard navigational rules and give right-of-way to white lights.



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